

ENVIRONMENT DIRECTORATE PLAN: OUTTURN FOR 2006/07 PERFORMANCE INDICATORS

Report By: Director of Environment

Wards Affected

County-wide

Purpose

1. To update Members on the achievement of targets included in the Environment Directorate Plan for the year April 2006 to March 2007.

Financial Implications

2. All expenditure in respect of these performance indicators and targets is from approved budgets.

Content

3. The Committee received reports at each of its meeting in 2006-07 on performance against targets included in the Environment Directorate's Plan. Details of actual achievement against each of those targets are shown in Appendix 1.
4. The approach to developing the Plan for the forthcoming period has changed – for each indicator there is a longer-term target for 2009-10 together with interim milestone targets for each of the years 2007-08 and 2008-09. Future reports to this Committee will focus on delivery and achievement against that Plan.
5. The 2007-10 Plan reflects action being taken during the current year (2007-08) to bring those few indicators (numbered 14, 15, 16, 51, 57, 69) where targets were not achieved back on track. There are longer-term proposals to improve customer satisfaction which is measured using the triennial User Satisfaction Survey (next conducted in 2009).

RECOMMENDATION

THAT subject to any comments which Members may wish to raise, the report be noted.

BACKGROUND PAPERS

- None